

NEWS

Health Reform: Understand Your Plan

Open enrollment time is here, when many employees renew or sign up for a new health plan for next year. Health plans are undergoing many changes due to the passage of the Patient Protection and Affordable Care Act. There is a website available to help individuals explore their coverage options, www.healthcare.gov. HealthWell encourages all patients to compare health insurance plans and ask if the plan offers adequate prescription drug coverage for their needs. For example, for patients with chronic conditions, try to find a plan without an annual prescription cap and be sure it covers all of your medications. Now is your chance to ask questions, read the details, and understand the benefits (and limitations) of your health plan.

HealthWell in the News

Here are a few of the latest media highlights from HealthWell:

- **Associated Content (Denver, CO)** – Are your prescriptions too expensive even after health insurance? HealthWell may be able to help you (“[HealthWell Foundation: Helping People Get Their Prescriptions Filled](#)” 10/14/10)
- **Wall Street Journal** – Growing number of Americans are walking away from their prescriptions at the pharmacy counter (“[More Balk at Cost of Prescriptions](#)” 10/12/10)

DID YOU KNOW?

Important Updates and Good News for Transplant Recipients and CMV Patients

After an organ transplant, most patients need to take immunosuppressive therapy for the rest of their lives. In many cases, these transplant recipients also require a medication to prevent or treat Cytomegalovirus (CMV) disease. Fortunately, HealthWell has funds to support both immunosuppressive therapy and CMV disease, and the Foundation can provide support for both therapies at the same time.

Get Assistance

Donate Now

HealthWell Making a Difference



I am thankful for HealthWell every single day of my life. **Without the assistance I am receiving, I don't know how I would be able to pay for my immunosuppressives (and still eat and have a roof over my head).** I have had such wonderful help and my kidney is going strong. I am truly blessed.

*Beth
Eagan, MN*



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DID YOU KNOW? *continued*

If a patient is already approved for one fund and they apply for another fund within 9 months of their enrollment, they only need to supply a Statement of Treatment (the physician form) to apply to the second fund as well. If it has been more than 9 months since the first approval, they also will need to supply updated income documentation.

Please keep in mind that the reimbursement process can vary by fund. For example, patients approved for the Immunosuppressive Therapy for Solid Organ Transplant fund receive a pharmacy card to use when filling their prescriptions. Those enrolled in the Cytomegalovirus (CMV) fund must submit their invoices or receipts for their out of pocket costs to HealthWell for reimbursement. Please note that the pharmacy card will not work for CMV products at this time. However, in response to requests from patients and providers, the HealthWell team is now working on a way to use one pharmacy card for both of these funds. We will issue an update soon.

Get Your Answers Anytime

The HealthWell Foundation receives thousands of calls every week, and at times this means you may have to wait a few minutes to speak to an agent. The good news is that our new telephone system can answer many of your questions without a wait, anytime day or night. Call HealthWell at 800-675-8416 and follow the easy prompts. You can learn the status of an application, missing information from the application (if any), available grant balance, most recent payments made, and even your pharmacy card number. It's easy, simple and most importantly for our patients – it's fast!

Other Resources

We strongly encourage patients to contact the manufacturer of their treatment to inquire about available assistance programs before applying for assistance with HealthWell. Many manufacturers offer discounts or free product to patients who cannot afford their treatments. You may also refer to our [resource list](#) on our website for places to call. While the HealthWell Foundation would like to help patients with all of their out-of-pocket medical needs, our limited resources require us to cap many of our funds. In most cases, HealthWell can only be part of the entire assistance solution for patients so be prepared and check out every option available to you.

HealthWell Making a Difference

Due to costs of medications I had to go without my rheumatoid arthritis treatment for several months. Not only have you given me financial relief, but **your assistance over the telephone was so helpful but most of all caring and thoughtful.** At the time I was not feeling at all well. To hear such friendly voices at the other end of the line, to experience an application process that was not cumbersome and to finally have financial relief, all this was a wonderful prescription in itself.

*Mary
Austin, TX*

I had an accident at work in 2006 and hurt my neck badly and had to go on disability because of my injury. I already had asthma, but I soon got diagnosed with Rheumatoid Arthritis and Fibromyalgia. While I do have insurance (and I am grateful for that), I have so many prescriptions and have to see the doctor so much the co-pays were taking up so much of my disability check it was hard for me to even buy groceries sometimes. The HealthWell Foundation has helped me so much. **I don't stay up at night worrying about money constantly anymore.** I am so grateful for all your organization has done for me..

*Nora
North Olmstead OH*



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HOW CAN YOU HELP?

Every Single Donation Helps: Text Yours Today!

HealthWell's new mobile giving campaign allows you to text your donation directly to HealthWell right from your cell phone! Simply text the word GIVEMEDS to 20222 and a \$5 donation will be made to HealthWell. Your donation directly helps patients access lifesaving medications and is 100% tax-deductible. Please answer YES to confirm your donation! You may donate up to 6 times.

[Messaging and Data Rates May Apply](#)
[Mobile Giving Foundation Privacy Policy](#)
For more information, please visit our [website](#).

Double Your Gift to HealthWell with an Employer Match

Does your employer offer a workplace giving or matching gifts program? If so, they may match your personal donation to HealthWell or allow you to make a donation through payroll deductions. To learn more, simply contact your Human Resources or Community Relations Department. If you are able to make a donation through this type of program, HealthWell will receive your charitable contribution directly from your employer. Questions? Please contact our Development Office at 240 632-5300 or email us at support@healthwellfoundation.org.

Share Your Story With Us

We want to hear from you! If you are a patient, family member, provider or advocate, we would like to know if HealthWell has made a positive difference in your life or in the life of someone you know. We invite you to submit a photo along with your story. Please take a moment to share your story with us!

HealthWell Making a Difference

I was diagnosed with Glioblastoma Multiforme brain cancer in Dec. 2006. I was 23 years old, just out of college and working as a financial analyst. I have not been able to work since my surgery and have been taking chemotherapy for 3 1/2 years. **I am almost a 4 year survivor with the average life expectancy of 15 months with this diagnosis.** In 2009 I went on Medicare. My supplemental insurance cost is extremely high. I wasn't sure how I was going to afford everything with prescription coverage increasing each month. My mom was referred to HealthWell by my doctor's office. What a thrill to be accepted and to get money to help cover the cost of my medical insurance! What a relief to know that I was given this special help. Stress was lifted. Thank you so much for your foundation.

John
Alpharetta, GA

Get Assistance

Donate Now