







**IMPACT** 

Putting Patients First in All We Do



When health insurance is not enough.®

# Americans Continue to Struggle with Health Care Costs: HealthWell Foundation Removes the Obstacles

A dozen years after the Affordable Care Act passed, the number of Americans covered by health insurance is higher than ever. Yet many still faced barriers paying for health care in 2022. One of the main obstacles: underinsurance and wallet-draining out-of-pocket costs for prescriptions and health insurance premiums.

# 23% of working-age adults were underinsured in 2022

Source: The State of U.S. Health Insurance in 2022, The Commonwealth Fund

People who have chronic and life-altering illnesses often face mounting medical bills they cannot pay, even when they have medical insurance. What happens then? They put off diagnostic tests, doctor's appointments and surgeries. They skip pills and other prescribed treatments. Or they exhaust all their savings and go into debt to pay

# 38% of Americans report postponing medical treatment due to cost

Source: Gallup Annual Health and Health Care Poll, 2022

for their health. None of these tough decisions is acceptable, nor are the poor health outcomes that can result.

Consider a cancer diagnosis. Nearly 2 million Americans are diagnosed with cancer each year. After the shock of the diagnosis comes the shock of how to pay for treatment, especially if the diagnosis forces the patient to leave the workforce as up to 85% of cancer patients do. And it's not just the cancer patient who suffers financially. Informal family caregivers – there are about 6 million of them caring for

# \$42,000: medical care and drug costs in the first year of a cancer diagnosis

Source: Medical Care Costs Associated with Cancer Survivorship in the United States,  $\ensuremath{\mathsf{AACR}}$ 

people with cancer – have out-of-pocket costs that can reach several thousand dollars a month, leaving them vulnerable to long-term financial strain as well as mental health distress.

Medical debt is more common than many think, and it can lead to a worsening of social determinants of health (SDOH) including housing and food insecurity, which in turn is associated with adverse mental and physical health outcomes. It can be a vicious cycle, especially among middle-class and low-income households, and can inhibit

# 100 million Americans are saddled with health care debt

Source: KFF Health Care Debt Survey, 2022

people from seeking further care. Medical debt is also deepening racial disparities.

High inflation in 2022 spurred additional financial hardships for many Americans. Some help came in the form of pandemic-era subsidies for marketplace health insurance plans. The 2022 Inflation Reduction Act (IRA) extended those plans for another three years and lowered certain prescription drug prices and out-of-pocket costs for Medicare beneficiaries.

HealthWell Foundation is following the implementation of the IRA closely, and we look forward to the additional relief it will provide to Americans who struggle to pay for their health care. We firmly believe that nobody should be left unserved by the health care system, regardless of their inability to pay for needed care. That's why we put patients first in everything we do.

# Letter from our President and Board Chair

Throughout 2022, Americans continued to struggle with health care costs. Rising inflation put the squeeze on our wallets just as the pandemic re-emerged and mental health and racial health disparity crises surged. Accessing care remained difficult as nursing and clinical shortages lingered.

Along with challenges came some glimmers of hope in 2022. In August, the federal government passed the Inflation Reduction Act (IRA), which includes substantial reforms to Medicare's system of drug pricing reimbursement and provides seniors with new financial protections. We are watching the implementation of this new law closely, as well as additional drug pricing reforms designed to benefit patients.

No matter which way the winds of drug pricing and health care access blow, HealthWell remains firmly committed to putting patients first in everything we do. We are proud of the impact we made in 2022, providing a record dollar amount of grants to patients who had nowhere else to turn. That impact was possible thanks to the generous support of our individual and corporate donors. We are both honored and humbled by the trust you continue to place in us, our integrity, and our ability to continuously innovate to serve our patients' needs.

As the COVID pandemic began to recede into our collective rear-view mirror toward the end of the year, we remained thankful for the promise of brighter days ahead. We know that for people with chronic and life-altering illnesses, those brighter days require freedom from the financial toxicity associated with health care treatments. We extend the commitment of our board of directors, dedicated corporate and contact center teams, provider and pharmacy network, our patient advocacy partners, and our devoted employees to ensuring that the patients who count on us can continue to do so.

Warmest regards,

Krista Zodet

Krista Zodet

President

Warm wishes,

Stephen M. Weiner

Styla M. Weiner

Board Chair

# Words of Thanks and Gratitude

"Just a short note to let you know that I have just filled my first prescription and used the money you gave me in my grant. To go fill that prescription and not worry about the cost was such a relief. I was prescribed two pills in the morning and two at night, but I only took one in the a.m.



Karen

and one in the p.m. so that I could stretch out what pills I had. I was questioning whether to just not refill the prescription when I had taken all of the remaining pills.

I retired early and used much of my retirement money to pay for medical bills due to breast cancer.

I do have a retirement account and social security, but I still have a house payment which surely does take a lot of my monthly money. This grant has surely helped me, and I thank you for that.

I know I will not use all of what you have given me by the end of my grant time. I am hoping I can apply again and receive another grant for the next year. Thank you again."

# Karen M.

(Hypercholesterolemia Grant Recipient) Roanoke, Virginia

"I would very much like to thank your Foundation for that incredible grant that you provided. My doctor mentioned that in a recent lab update that my viral count was quite low, that the medication was working. Amazing and wonderful to be cured from a chronic condition.



**Bob and friend Rachel** 

Rachel and her mother, Lorna, and her father, Cliff, are my first rate health advocates. Without them, I would truly be lost. More importantly though, they are the best friends that I could ever imagine. They all have been going above and beyond and are an inspiration to me.

Again, I thank you and your admirable Foundation.

Thank you once more HealthWell Foundation for your lifesaving work."

# Robert S.

(Hepatitis C Grant Recipient) Seattle, Washington "If you have had a chronic illness with symptoms and side effects so awful you feel ashamed and beyond help, then you know how I felt when I first came down with Tardive Dyskinesia. Tardive Dyskinesia, often referred to as "TD," is characterized by uncontrollable muscle movements and,



Allison

starting in 2008, the involuntary twitches and jerks took over many parts of my body. It was disfiguring and painful.

I went online and learned that antipsychotic medicines had been causing Tardive Dyskinesia since the 1950s, and I'd been taking

those for my bipolar disorder for eight years. The shakes had gotten so bad at night I couldn't sleep in the same bed as my husband. I can't even sleep. I started losing my teeth from grinding them. I saw six neurologists and they said my symptoms were psychosomatic. The medical shunning about broke me. I cried constantly. Finally, someone diagnosed me properly and said, "Young lady, you're going to have to learn to "suck it up," by which I took to mean life was only going to get worse.

A few years later the miracle I had hoped for arrived when the FDA approved the first ever treatment for Tardive Dyskinesia. It was a VERY big deal, and I had no trouble getting Medicare to prior authorize coverage for it, but my out-of-pocket costs would wipe me out. I mean, I'd lose my house. My pharmacist mentioned the HealthWell Foundation. By that time, I was emotionally tapped out. I'm neither rich nor poor, but somewhere in the middle. I didn't think I'd qualify for a grant or anything. The pharmacist said, "Let's just try. The application only has a few questions, and we can complete it over the phone." A few moments later, I had my grant. We both feel so blessed I have great treatment for a very tough disease whose symptoms and side effects had made me feel 'radioactive,' like a medical leper.

Today life isn't perfect, but I'm grateful for what I've got, which is the best 'now' I've had in years. That's because someone lent me a helping hand. That someone is the HealthWell Foundation. There are so many people in need who don't think they're eligible for assistance. Together, we can let them know HealthWell is there for them."

#### Allison B.

(Tardive Dyskinesia Grant Recipient) Hollywood, Florida

# HealthWell Foundation 2022 Highlights – Integrity, Innovation, Impact – Putting Patients First in All We Do

Rising inflation, job loss, and the financial burden of accessing medication they desperately needed to manage their conditions were insurmountable obstacles for millions of America's underinsured. We were honored to be able to remove some of those obstacles for the tens of thousands of patients who reached out to us for assistance in 2022.

We were humbled to receive a record amount of individual and corporate contributions totaling \$678,102,899 in 2022. This generous support allowed us to award \$896,650,803 in medication copayment and insurance premium assistance through 183,568 grants to 169,081 underinsured patients. This generosity has enabled the HealthWell Foundation to award 1,301,372 grants since 2004. In addition, the Foundation continued to achieve industry-leading operational efficiency via an average operational overhead rate of 2.81%, while never using any donor dollars to pay administrative costs.

# In 2022, we were also proud to:

- Operate close to 60 funds in a variety of disease areas, including multiple funds in oncology, and our special initiative funds in behavioral health and pediatrics.
- Launch or re-open 16 funds, including new funds to assist patients living with Alagille Syndrome to assist with vitamins and supplements, B-Cell Lymphoma, Cardiomyopathy, and Waldenstrom Macroglobulinemia.
- Enhance our patient, provider, and pharmacy portals to further simplify the user experience. New features include a message center to help users stay current on process and portal enhancements, document upload from any device, and more!
- Enhance our travel assistance funds with the addition of transportation services through our partnership with Ride Health. Grant recipients can request transportation to and from medical appointments related to their travel grant

   with the transportation cost being paid directly from their grant.

- Diversify and grow our individual donor base to almost 72,000 donors with more than 17,300 giving in 2022, resulting in a record high year-end public charity percentage.
- Increase our social media presence across all platforms by growing our online audience to over 11,000 followers, resulting in over 2,826,000 impressions, over 95,000 engagements and over 15,000 clicks.
- Increase our Real World Health Care blog following to 29,419 users, resulting in 37,084 page views in 2022.
- Spread our message nationally with dozens of alliance partners, resulting in over 1.6 billion media impressions from placements in major news outlets, including Yahoo! Finance, Seeking Alpha, MarketWatch, Reuters, and Washington Business Journal.
- Enhance our staff with the addition of 8 new members to our corporate team.

<sup>1.</sup> Some eligible patients receive grants through more than one fund during the year.

# Who Do We Assist - The Lives We Touched in 2022

# Age Breakdown

8% · under 35 | 3% · 35-49 | 10% · 50-64 | 79% · 65+

| Marital Status |         | Gender      |        |  |
|----------------|---------|-------------|--------|--|
| <b>43</b> % S  | ingle   | <b>53</b> % | Female |  |
| <b>57</b> % N  | Married | <b>47</b> % | Male   |  |

# **Top 10 States Assisted**

Florida | Texas | Ohio | North Carolina California | New York | Pennsylvania | Georgia Illinois | Michigan

# Top Five Disease States

By Grant Approval Volume

26% Hypercholesterolemia

11% Multiple Myeloma

8% Prostate Cancer

5% Cystic Fibrosis Treatments

5% Cystic Fibrosis Vitamins and Supplements

# Referral Sources

32% Pharmacy

31% Provider/Physician/Nurse/Advocate

11% Reimbursement Support Line/Manufacturer

**9**% Another Copay Foundation

4% Patient/Family Member

4% Case Manager/Social Worker

3% Other

2% Disease-Specific Non-Profit/Patient Support Organization

2% Website/Web Search

2% Financial Counselor

# Household Income Breakdown

\$39,000 Median Household Income

29% of patients' household income is under \$30,000

\$30,000 was 164% of the FPL for a household of 2

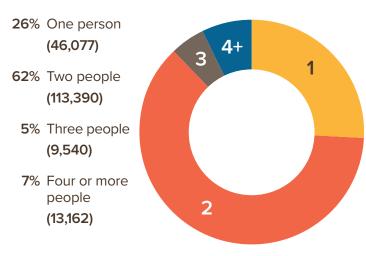
52% of patients' household income is under\$40,000

\$40,000 was 218% of the FPL for a household of 2

81% of patients' household income is under \$60,000

\$60,000 was 328% of the FPL for a household of 2

# Household Size Breakdown



# **Utilization Statistics**

\$3,721 Average grant amount in 2022

**3**% Proportion of assistance requests for premium assistance

# HWF Direct: People, Patients, Performance – Putting Patients First in All We Do

In 2018, we established our dedicated contact center, HWF Direct, LLC, with the mission to provide exemplary customer service to the tens of thousands of patients who reach out to us every year for assistance. Over the past four years, we have continued to set new records by implementing innovative programs to further streamline the grants process, adopting state-of-the-art performance metrics, prioritizing staff development and engagement, and empowering employees. We will continue to operate with guiding principles that enable us to grow our programs and bolster professional growth as individuals and as a team. Our number one priority at HWF Direct is to provide the highest quality customer service, ensuring that our specialists take the time needed to resolve caller issues within the first contact. Our focus is, and will always be, to provide a compassionate, compliant, and completely satisfactory experience for those we serve.

### In 2022, we were honored to have:

- Welcomed 17 new members to our team, which now includes close to 150 professionals ready to assist with the 37,162 average monthly calls from patients, caregivers, providers, and pharmacies who reach out to us each month for assistance.
- Implemented key performance metrics that focus on providing compassionate, responsive, and quality care to each and every caller. Our high performance standards continue to be recognized by those we serve. In 2022, the team was proud to:
  - · Handle:
  - 466,010 calls through our hotline while maintaining a call capture rate of 99%.
  - 121,012 documents submitted through our portals 67% of our total volume.
  - -43,749 documents faxed to us -24% of our total volume.
  - -15,218 documents received through mail -9% of our total volume.
  - Respond to:
  - 112,983 copay reimbursement/payment requests with an average processing time of six business days.
  - 18,010 premium reimbursement/payment requests with an average processing time of three business days.
  - 34,677 email questions/requests with a same day average response time.
  - Maintain a 99% staff retention rate.
  - Implement an awards and recognition program for the staff and enhance our performance management system for all employees.
  - Grow our staff through internal promotions of 35 team members and welcome
     17 new hires.
- Create 184,708 grants (including withdrawn and cancelled grants<sup>2</sup>) via hotline, online applications, and portal.

None of this would be possible without the continued generosity of our dedicated individual and corporate donors. We are truly humbled that you continue to place your support and trust in us to carry out our mission to reduce financial barriers to care for underinsured patients with chronic or life-altering conditions. On behalf of those we serve, our dedicated corporate and contact center teams, and our board, thank you for helping us provide a financial lifeline to those who would otherwise forgo critical, often lifesaving, medical treatments simply because their health insurance is not enough.





More than 37,000 callers assisted each month



Actively managed over 148,100 grants



Average monthly calls handled by IVR: 16,341



Calls into hotline: 466,010



Calls handled by specialists: 249,857



Average inbound call capture rate: 99%



Average call 8:32 minutes



We pride ourselves on high-quality customer service and ensuring that our specialists take the time needed to resolve caller issues within the first contact.

 $2. \ Creating \ a \ grant \ results \ in \ operational \ activity \ whether \ it \ is \ used, \ unused, \ cancelled, \ or \ with \ drawn.$ 

# Operating with Integrity: Our Commitment to Compliance and Transparency

As we continue to grow, our commitment to support patients while ensuring that our programs are run in full legal compliance remains our top priority. Since HealthWell's inception in 2003, we have prioritized the importance of operating in compliance with all guidance and requirements of federal regulators that govern charitable patient assistance programs (CPAPs).

HealthWell Foundation has maintained the highest ethical standards as the cornerstone of our operations and has worked continuously and rigorously to earn our reputation as a highly rated, trustworthy, efficient, and transparent industry leader. Adhering to federal guidance and requirements is key to our ability to succeed in our mission to support patients in need.

The OIG provides strict guidance for how CPAPs should be structured to help protect the integrity of federal health care programs. HealthWell's compliance best practices follow OIG guidance to the letter, in some cases exceeding the requirements of all applicable laws and regulations.

Compliant **Fund Definitions** Respecting **Set Fund Lapsed Donors Parameters** 01 09 02 Limited **Inclusive Donor** HealthWell's **Product** റ8 03 Reports Lists Compliance **Best Practices** 07 **Single** Managing **Product or** the Patient 06 05 Manufacturer Queue Funds **Estimating Appropriate Funding Internal Fund** Needs **Practices** 

Our transparency and efficiency continued to receive external recognition, and in 2022 we were honored to:



Rank 34th on *Forbes*' 2022 list of The 100 Largest U.S. Charities and be recognized by *Forbes* as one of only 11 charities nationwide to achieve a 100 percent fundraising efficiency rating.



Score 100 out of 100 on Charity Navigator's Encompass Rating System.



Be awarded the 2022 Candid Platinum Seal of Transparency.



Rank as a 2022 Top-Rated Charity by GreatNonProfits.



Place 42nd on the NonProfit Times 2022 Top 100.

# Our Impact on Patient Communities – Serving Patients Through Close to 60 Funds

We are committed to identifying and implementing ways to make our program and working with us as seamless as possible. From the launch of new funds to enhancements to our online tools and services, to partnering with organizations

who share our passion for assisting those in need, we take great pride in making sure all we do has a positive impact on those we serve.

In 2022, the HealthWell Foundation continued to operate close to 60 funds in a variety of disease areas, including multiple funds in oncology, vitamins and supplements, and our special initiative funds in behavioral health and pediatrics.

In addition, we launched or reopened 16 funds, including a new fund to help patients living with Alagille Syndrome with out-ofHalf of Cancer
Patients and Survivors
Report Incurring
Cancer-Related
Medical Debt; Over
70% Are Worried
About Affording Care

Source: American Cancer Society Cancer Action Network

pocket costs for vitamins and supplements, and funds to provide copayment or insurance premium assistance to individuals living with B-Cell Lymphoma, Cardiomyopathy, and Waldenstrom Macroglobulinemia.

"Cardiomyopathy is a serious heart condition and a scary diagnosis to receive. For individuals who are living with cardiomyopathy and are on Medicare, accessing care and medications may be unattainable due to cost. WomenHeart is thrilled that the HealthWell Foundation recognizes the unmet need of this patient population and can provide valuable financial resources to assist those in need. This support can be especially critical for women, who tend to have lower incomes and often take longer to get the proper diagnosis."

# **Celina Gorre**

CEO of WomenHeart

We were also proud to provide a financial lifeline to the families of over 1,800 children living with chronic or life-altering conditions through our HealthWell Pediatric Assistance Fund® and to assist more than 150 oncology patients seeking behavioral health services through our Cancer-Related Behavioral Health Fund.

# **Funds Open During 2022**

- Acromegaly
- · Acute Myeloid Leukemia
- Alagille Syndrome Vitamins and Supplements
- Amyloidosis
- Amyotrophic Lateral Sclerosis
- ANCA-Associated Vasculitis, and Granulomatosis with Polyangiitis (formerly Wegeners)
- B-Cell Lymphoma Medicare Access
- Bladder and Urothelial Cancer Medicare Δccess
- Bone Metastases Medicare Access
- Breast Cancer Medicare Access
- Cancer-Related Behavioral Health
- Cardiomyopathy Medicare Access
- Chronic Heart Failure Medicare Access
- Chronic Lymphocytic Leukemia
- Chronic Myeloid Leukemia Medicare Access
- Colorectal Carcinoma Medicare Access
- Congenital Sucrase-Isomaltase Deficiency
- COVID-19 Frontline Health Care Workers
   Behavioral Health
- · Cushing's Disease
- · Cystic Fibrosis Treatments
- Cystic Fibrosis Vitamins and Supplements
- Dupuytren's Disease
- · Gastric Cancer Medicare Access
- Giant Cell Arteritis or Temporal Arteritis Medicare Access
- Gout Medicare Access
- Gout Travel Fund
- · Head and Neck Cancer Medicare Access
- Hepatitis C
- · Homocystinuria and Organic Acidemias
- Hypercholesterolemia Medicare Access
- Hyperoxaluria
- Lambert-Eaton Myasthenic Syndrome
- Mantle Cell Lymphoma
- Melanoma Medicare Access
- Multiple Myeloma Medicare Access
- Multiple Sclerosis Medicare Access
- Myelodysplastic Syndromes Medicare Access
- Neurocognitive Disease with Psychosis Medicare Access
- Non-Small Cell Lung Cancer Medicare Access
- Nontuberculous Mycobacterium Medicare Access
- Ovarian Cancer Medicare Access
- Pancreatic Cancer Medicare Access
- Pediatric Assistance
- · Peyronie's Disease
- · Porphyrias
- Post Menopausal Osteoporosis Medicare Access
- Prostate Cancer Medicare Access
- · Pulmonary Fibrosis
- Pulmonary Hypertension Medicare Access
- Renal Cell Carcinoma Medicare Access
- Sickle Cell Disease
- Small Cell Lung Cancer Medicare Access
- Systemic Lupus Erythematosus
- Tardive Dyskinesia Medicare Access
- · Urea Cycle Disorders
- Urticaria
- Waldenstrom Macroglobulinemia
- Wilms' Tumor

# Statement of Financial Position

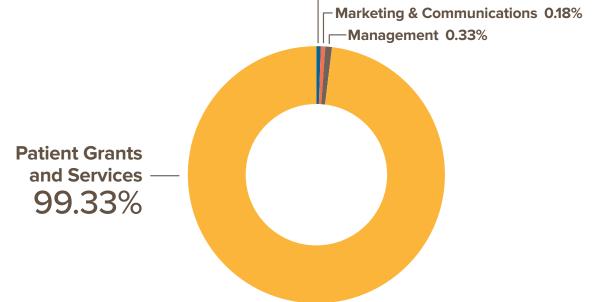
# Revenue and Expense Summary

| TOTAL LIABILITIES & NET ASSETS               | \$! | 538,621,977 |
|--|-----|-------------|
| Total Net Assets                             |     | 507,742,101 |
| Temporarily Restricted                       |     | 501,139,409 |
| Unrestricted                                 | \$  | 6,602,692   |
| Net Assets                                   |     |             |
| Total Liabilities                            | \$  | 30,879,876  |
| Lease Liability                              |     | 6,859,191   |
| Copayments and Premium<br>Assistance Payable |     | 5,508,521   |
| Accounts Payable and Accrued Expenses        | \$  | 18,512,164  |
| Liabilities                                  |     |             |
| Liabilities and Net Assets                   |     |             |
| Total Assets                                 | \$! | 538,621,977 |
| Right of Use Asset                           |     | 6,687,783   |
| Property and Equipment, net                  |     | 593,992     |
| Prepaids and Other Assets                    |     | 537,939     |
| Contributions Receivable                     |     | 114,682,600 |
| Investments                                  |     | 353,945,249 |
| Cash and Cash Equivalents                    | \$  | 62,174,414  |
| Assets                                       |     |             |

| Total Expenses               | \$ 627,269,238 |  |
|------------------------------|----------------|--|
| Marketing and Communications | 1,152,575      |  |
| Fundraising                  | 1,033,564      |  |
| Management and General       | 2,098,876      |  |
| Patient Grants and Services  | \$622,984,223  |  |
| Expenses                     |                |  |
| Total Revenue                | \$630,695,632  |  |
| Investment Income            | - 47,407,267   |  |
| Donations and Other Income   | \$ 678,102,899 |  |
| Revenue                      |                |  |
| Marketing and Communications | 0.18%          |  |
| Fundraising                  | 0.16%          |  |
| Management                   | 0.33%          |  |
| Patient Grants and Services  | 99.33%         |  |
| Expense Ratios               |                |  |

# 2022 Expenses





# **Board of Directors**

# 2022 Staff Listing

# Stephen M. Weiner

**Board Chair** 

Founding Chair, National Health Law Practice Mintz, Levin, Cohn, Ferris, Glovsky and Popeo PC (Retired)

### Jerri M. Scarzella, BSN

Vice Chair & Treasurer Policies & Procedures Coordinator Holy Cross Health (Retired)

#### David L. Knowlton

Vice Chair, Secretary & Chief Compliance Officer President & CEO, NJ Health Care Quality Institute (Retired)

# Cathleen D. Bennett, Esq.

President & CEO

New Jersey Hospital Association

## Nancy Carteron, MD, FACR

Health Sciences Clinical Professor Herbert Wertheim School of Optometry & Vision Science University of California, Berkeley Clinical Professor of Medicine (Volunteer) University of California, San Francisco

# David F. Ertel

Chief Financial Officer Vizient, Inc.

# Don Liss, MD

Former Chief Medical Officer Horizon Blue Cross Blue Shield of New Jersey

# Suzanne M. Miller, PhD

Director of Research

Professor, Cancer Prevention and Control Program Director, Patient Empowerment and Decision Making Department

Fox Chase Cancer Center/Temple University Health System

# Scientific and Ethics Advisor

# Jeffrey Peppercorn, MD, MPH

Director

Massachusetts General Hospital Supportive Care and Survivorship Program Associate Professor of Medicine

Harvard Medical School

### Krista Zodet

President

## Alan Klein

Chief Development Officer

#### Shela Halper

Senior Foundation Program Officer

# **Collin Alexander**

Director of Finance

#### Fred Larbi

**Director of Operations** 

### **Ginny Dunn**

Senior Associate Director, Communications & Marketing

#### Lori Martin

Associate Director of Human Resources

# **Erica Mata**

Associate Director of Operations

# **Audrey Quartey**

Associate Director of External Relations

## **Tim Vawter**

Associate Director, Information Technology

# **Sharon Flores-Britt**

Senior Accountant

# **Cesar Martinez**

Solutions Architect

# Rita Coleman

Senior Operations Manager

# **Crystal Lynch**

Senior Manager, External Relations

# Rosa Bankovic

Implementation Manager

# **Brian Katz**

Manager, Development & Individual Giving

# **Ellen Riley-Davis**

**Operations Manager** 

#### **Sarina Robbins**

Development Support Manager

#### **Lorrin Rosen**

Human Resources Manager

# Samuel Sappor

Data Analytics Manager

# **Eireann Hughes**

Salesforce Developer

# **Chelsea Lingrel**

Digital Strategist

# **Pamely Flores Vasco**

Staff Accountant

# Albert Mejia

Junior Accountant

## Megan Minnick

Human Resources Coordinator

# Linda Haglund

Marketing & Events Coordinator

# Franck Dewonou

**Operations Support Coordinator** 

# Sabrina Howard

Office Assistant

# Maya Larbi

Marketing Assistant



HealthWell Foundation 20440 Century Boulevard Suite 250 Germantown, MD 20874

# www.HealthWellFoundation.org

Addressing a critical need, the HealthWell Foundation is an independent 501(c)(3) charitable organization dedicated to reducing financial barriers to care for underinsured Americans with chronic and life-altering medical conditions. HealthWell is a financial lifeline for adults and children who desperately need critical medical treatments but can't afford them. We help patients pay their share of prescription copayments, deductibles, health insurance premiums, and other ancillary costs. By reducing their financial stress, the people we serve can focus on what's most important: their health.

- PHONE: (240) 632-5300
- FACEBOOK: Facebook.com/healthwellfoundation
- INSTAGRAM: @HealthWellFoundation
- TWITTER: @HealthWellOrg
- YOUTUBE: HealthWellFoundation
- in LINKEDIN: healthwell-foundation

HealthWell Foundation Financial Reports



"I wanted to reach out to express my heartfelt appreciation to the Foundation. I am honored to be a recipient of one of your grants which assists in payment of my medication. Finding out I have cancer, leukemia, was the most frightening thing that has happened to me. Aside from being



Pamela and her husband

very ill, the tests, appointments, meeting new doctors and trying to wrap my head around this whole thing has been a tremendous amount to deal with.

When my doctor, Nichole Bartosh, decided on the medication she felt was the right choice for me,

she also explained the extreme expense. Right away she added that her staff would work with us. While I was at an appointment to have blood drawn, I received a call from The Center TX saying that they had been notified that I qualified for a grant. It still brings me to tears as I try to explain what a blessing this is.

I am doing extremely well on my medication and am so thankful for the fabulous treatment I continue to receive.

Your foundation has been a blessing in this very distressing time. I am so grateful."

# Pamela D.

(Chronic Lymphocytic Leukemia Grant Recipient) Stephenville, Texas