



# The Pulse

Spring 2019 – Momentum – Soaring to  
New Heights

A Message from HealthWell  
Foundation President, Krista Zodet



It's hard to believe that we are already in the second half of 2019! It's been a busy quarter for me and the team and there's lots of news to share. Before I begin, I'd like to say a special thank you to our dedicated donors. Through your continued generosity and support of our mission, we are changing the lives of underinsured Americans who are living with chronic or life-altering conditions. Without your continued support, we would not be able to provide a financial lifeline to the thousands of people who reach out to us each month for assistance in accessing critical medical treatments they otherwise would not be able to afford. On behalf of myself, our Board, and my talented team, thank you for placing your trust in us to assist those in need.

I'm excited to share our second quarter achievements with you in this edition, so I hope you'll continue to read on.



## HWF Direct, LLC - Cause for Celebration

Late last year, we were thrilled to announce the launch of HWF Direct, LLC, HealthWell Foundation's dedicated contact center. In June, we hosted an [Open House and Ribbon Cutting](#) ceremony to celebrate the grand opening of the contact center and the more than 70 jobs it brings to Frederick County, Maryland.

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## Meet the Newest Member of HealthWell's Corporate Team

Most recently, we welcomed Megan George as Senior Operations Manager. Megan brings more than five years of call center experience to the Foundation and plays a key role in ongoing operational activities to ensure all standard operating procedures and compliance-related protocols are met. Megan assists the operations management team in all

aspects of the grants management process including recommendations related to fund utilization, grant amounts, fund re-openings, fund closures and fund balances.

## Megan George

### Senior Operations Manager

In her spare time, she dedicates herself to various charities and philanthropic endeavors. She is passionate about celebrating and honoring our armed forces and veterans.



Megan expressed her enthusiasm, “I am beyond thrilled to be a member of the HealthWell Team. The only way to do great work is to love what you do; to be given that opportunity is incredibly rewarding! As a part of the Operations team, I’m excited to play a role in HealthWell’s continued growth and to help them carry out their mission.”

## Fund Updates and Program Enhancements

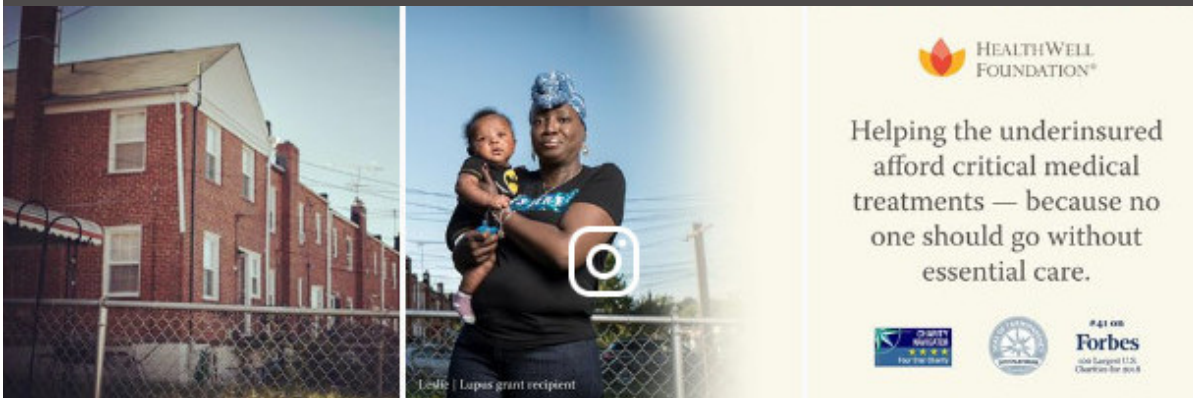
As a result of the continued generosity of our donors, we were able to launch or re-open more than 10 funds this quarter, including funds for patients living with autoimmune diseases, amyloidosis, bladder and urothelial cancer, carcinoid tumors, chemotherapy induced nausea or vomiting, colorectal carcinoma, cytomegalovirus disease, diabetic foot ulcers, fungal infections (aspergillosis and candidiasis), head and neck cancer, inflammatory bowel disease, and iron overload as a result of blood transfusions.

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## Conferences and Presentations

In 2019, we increased our presence at industry and disease-specific conferences. During the second quarter, the team and I traversed the U.S. attending, exhibiting, and presenting at a variety of conferences and conventions. We were honored to participate in the following conferences:

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## HealthWell Now on Instagram – Follow Us!

Adding to our existing social media presence, HealthWell's Instagram account is patient focused and, in addition to sharing patient journeys, also allows for close collaboration with other organizations in the space to promote relevant awareness days as well as HealthWell's open funds.

We hope you will take a few minutes to [check us out and follow us!](#)

## From Those We Serve

Throughout the year, the team and I receive hundreds of letters from people who have been touched by the life-changing work we do. There is nothing that makes us happier than knowing that the work we do every day is making a difference in the life of someone with a chronic or life-altering condition. In May, we had the opportunity to learn about one man's heroic journey and how a grant through our Tardive Dyskinesia fund changed his life. I'll let Ron tell you his story:

**Ron**  
Beckley, West Virginia

"My wife, Jeanne, and I are very grateful to the HealthWell Foundation for giving me my life back."



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## Your Gift Counts

Ever wonder what it would feel like not to be able to take a life-changing medication your doctor prescribed? Or to have to split your pills in half or skip a dose or forgo groceries because of medication costs? Those we serve do!

[LEARN HOW YOU CAN HELP!](#)





# HEALTHWELL FOUNDATION®

When health insurance is not enough.®

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A nationally recognized, independent non-profit organization founded in 2003, the HealthWell Foundation has served as a safety net for more than 405,000 underinsured patients in more than 65 disease areas by providing access to life-changing medical treatments they otherwise would not be able to afford. For more information, visit [www.HealthWellFoundation.org](http://www.HealthWellFoundation.org).

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