



Enhanced Grant Management Process for HealthWell's Hepatitis C Fund

HealthWell is introducing an enhancement to the existing electronic claims process for its Hepatitis C Fund. This enhancement will ensure optimal use of Hepatitis C grants by requiring billing of all applicable manufacturer coupons/copay cards PRIOR to billing HealthWell's pharmacy card.

Effective 09/01/2018, our claims processing system will identify and flag claims that do not have HealthWell in tertiary billing position for certain eligible drugs. These claims will return a rejection code of 596, requiring the submitting pharmacy to reprocess claims with HealthWell in tertiary billing position. Exceptions, by way of overrides, will be made where there is a legitimate reason for having HealthWell in secondary billing position.

In order to avoid processing delays and claim rejections, please ensure the following:

- Submit claims in the proper order:
 1. Insurer
 2. Manufacturer coupon or copay card
 3. HealthWell pharmacy card
- Refer patients (privately insured) who are eligible for manufacturer programs to the applicable manufacturer program.

Manufacturer Assistance Programs

The following manufacturer copay assistance programs can be combined with assistance from HealthWell:

Program	Phone	Treatment
Harvoni Co-Pay Coupon Program	(855)-769-7284	Harvoni
Epclusa Co-Pay Coupon Program	(855)-769-7284	Epclusa
AbbVie HCV Co-Pay Program	(844)-865-8725	Mavyret
Zepatier Multiuse Savings Coupon	(877)-264-2454	Zepatier
Vosevi Co-Pay Coupon Program	(855)-769-7284	Vosevi
Solvadi Co-Pay Coupon Program	(855)-769-7284	Solvadi

If you have any questions, please email the HealthWell Foundation at Grants@HealthWellFoundation.org or call our hotline 800-675-8416, Monday through Friday

from 9:00 am to 5:00 pm Eastern time.

The HealthWell Team

The HealthWell Foundation is an independent, non-profit organization, that reduces financial barriers to care for patients with chronic and life-altering illnesses. For more information, please contact us at: support@HealthWellFoundation.org or call 240-632-5300.

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